



Dear Valued Energy Rehab Client,

If you have been watching the news, you're probably aware that the number of confirmed cases of coronavirus (COVID-19) in the United States is growing. At Energy Rehab we are taking every necessary precautionary measure to keep you and our staff safe while continuing to provide you with the necessary care.

### **What are we doing at Energy Rehab?**

1. We are asking all of our patients to contact us if they or someone they live with are experiencing any symptoms of COVID-19 which include **fever, shortness of breath, and coughing**.
2. We are restricting our providers and staff from providing care or coming in contact with patients if they have symptoms, have traveled out of the United States in the last 14 days or have been in contact with someone with a confirmed case of COVID-19.
3. We are following all sanitizing procedures and standard medical precautions as specified by the Centers For Disease Control. While most of these procedures we follow daily already, we are making it a priority to do our part to mitigate the spread of the virus. The number one preventive measure to follow to restrict the spread of the COVID-19 virus is to wash hands. Our clinicians will make every attempt to wash their hands both before and after a treatment session. We will use hand sanitizer when unable to wash our hands. Our clinicians will stand farther away from you compared to normal to increase the distance between them and you. We may bring less equipment in with us to lessen the capability of transmission. Anything that is brought into the home will be cleaned between uses. We will be following the same procedures for hand washing, distancing ourselves, and disinfecting equipment at the clinic location. Equipment, mat tables, and stools will be disinfected after each use. We will be cleaning all contact surfaces throughout the day as well as having those surfaces be disinfected and cleaned at the end of each day.

It is our intention to continue to provide you with the care you need in the most safe way possible. We take our role in decreasing the spread of the COVID-19 virus seriously. It is important for us to continue to provide you with the level of services you are used to receiving. We feel it is important to your overall health, wellness, and safety to continue to receive the services we provide and those that were ordered by your physician.

If you have any questions or concerns about yourself, your care or our staff, please contact our office at **814-238-3485**.

Sincerely,

Adam and Renee Frank  
Physical Therapists and Owners